



UMZIMVUBU

LOCAL MUNICIPALITY

ADVERT DATE: 29 SEPTEMBER 2017

TRAINING ON CUSTOMER CARE FOR 23 EMPLOYEES AS PER ATTACHED SPECIFICATION.

Bidders are hereby invited to submit Proposals/Quotations for Customer Care for 23 employees as per attached specification. Terms of Reference are available at SCM office for free.

MANDATORY DOCUMENTS TO BE SUBMITTED FAILURE TO DO SO WILL LEAD TO BIDS BEING NON RESPONSIVE.

Umzimvubu Local Municipality Supply Chain Management policy will apply. A confirmation from SARS with a verification pin, certified copy of company Registration/Founding Statement/CIPC Document. Certified BBBEE certificate and a combined BBBEE for a joint venture (non-elimination item). JV Agreement for Joint venture. 80/20 evaluation criteria. Prices quoted must be firm and must be inclusive of VAT for vat vendors. Certified ID Copies of Managing Directors/ Owners. MBD forms 4, 8 and 9 are compulsory submission and Billing Clearance certificate or Statement of Municipal Accounts. **No couriered, faxed, e-mailed and late tenders will be accepted after closing date.** Umzimvubu Local Municipality reserves the right not to appoint and value for money will be the key determinant. All tenders must be deposited in the tender box situated at **Umzimvubu Local Municipality Offices at 813 Main Street, Mt Frere SCM Office** not later than **12h00 noon on 11 October 2017**, where they will be opened in public. All tenders must be clearly marked "Name of the project or Reference number".

The municipality will not make award any award to a person or persons working for the state.

Enquiries: All technical enquiries may be directed to Miss A Monakali 039 255 8563 / Mr Mbukushe (SCM Manager) 039 255 8555.

Other enquiries regarding this Bid may be directed to the office of the Municipal Manager:

Attention: Mr G.P.T Nota

813 Main Street or P/Bag X9020

MT FRERE

5090

GPT NOTA

MUNICIPAL MANAGER